

PRIVACY POLICY

This privacy statement discloses the privacy practices for frenchsjewellery.com We are committed to protecting your privacy and encourage you to periodically review this page to be informed of how we protect the information you disclose to us.

If you believe that French's Jewellery is not abiding by our posted privacy policy, please contact us at 780-352-2121 or e-mail us at sales@frenchsjewellery.com

Information Collection and Use

French's Jewellery is the sole owner of the information collected on this site. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. French's Jewellery collects information from our users at several different points on our website.

Order

We request information from the user on our order form when making a purchase. Here is where a user must provide their contact information, like name and shipping address, and financial information, like credit card number and expiration date. This information is used for billing purposes and to fill the customer's order. If we have difficulty processing an order, this contact information is used to communicate with the customer.

Cookies

A cookie is a piece of data stored on the user's hard drive containing information about the user. We use both session and persistent cookies. Usage of a cookie from our site is in no way linked to any personally identifiable information. Cookies enable us to track and target the interests of our users in the aggregate by analyzing popular areas and products to enhance future experiences on our site. Cookies do not cause damage to your computer systems or files, and only the web site that transferred a particular cookie to you can read, modify or delete such cookie. If you do not want information collected through the use of cookies, there are simple procedures in most browsers that allow you to delete existing cookies, to automatically decline cookies, or to be given the choice of declining or accepting the transfer of particular cookies to your computer.

Usage Tracking

French's Jewellery database tracks the traffic throughout our site. This information is used to compile overall statistics and is not recorded at an individual level. This includes IP (internet protocol) addresses, browser type, ISP (internet service provider), referring/exit pages, platform type, date/time stamp, and #of clicks to analyse trends, administer the site, track user's movement in the aggregate. The statistics help us decide which products and services best serve our members and guests.

Finally, notwithstanding any other provision of this privacy policy to the contrary, we reserve the right to disclose your personal information if we believe that we are required to do so:

by law;

to comply with legal process or governmental requests;

to enforce our Terms of Use and other agreements, including for billing and collection purposes;

to protect our operations or those of any affiliated entities;

to protect the rights, privacy, safety or property of French's Jewellery any affiliated entities, you or others (This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.);

to permit us to pursue available remedies or limit the damages that we may sustain.

Links

This website contains links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy policy applies solely to information collected by French's Jewellery.

Security

French's Jewellery takes every precaution to protect our users' information. When users submit sensitive information via our website, your information is protected both online and off-line. When our order form asks users to enter sensitive information (such as credit card number and/or social security number), that information is encrypted and is protected with the Secure Socket Layers (SSLs) best encryption software in the industry - Secure Socket Layers (SSLs). While on a secure page, such as our order form, a lock icon appears on the bottom of your Web browser. When you are not on a secure page, no lock icon will appear. In addition, the servers that we store personally identifiable information on are kept in a secure environment under restricted access.

If you have any questions about the security at our website, send us an e-mail at sales@frenchsjewellery.com for more info.

Special Offers

Established members will occasionally receive information on products, services, special offers and a newsletter. Out of respect for the privacy of our users, we present the option to not receive these types of communications. Please see our choice and opt-out below.

Correcting/Updating/Deleting/Deactivating

If a user's personally identifiable information changes (such as your post code, phone, e-mail or postal address), or if a user no longer desires our service, we provide a way to correct, update or delete/deactivate that user's personally identifiable information provided to us. This can be done by using the unsubscribe feature in our communication.

Choice/Opt-Out

Users who no longer wish to receive promotional materials may opt-out of receiving these communications by sending an email to sales@frenchsjewellery.com

Changes to This Policy

We reserve the right to change this privacy policy, and any of our policies or procedures concerning the treatment of information collected through the site, without prior notice. You can determine when this privacy policy was last revised by referring to date at the top of this page. Any changes to our privacy policy will become effective upon posting of the revised policy on the Internet, accessible through the site. Use of the site following such changes constitutes your acceptance of the revised policy then in effect. We encourage you to periodically review our privacy policy to ensure familiarity with our most current version.